



Frontline *SkillWorks*: Required Job-Specific BSA Training for Frontline Staff

Tuesday, March 23, 2010

3:00 pm – 4:30 pm Eastern

WEBINAR – ON-DEMAND WEB LINK & FREE CD ROM

The bank examiners are now requiring job-specific training for all bank personnel. They understand the value of training the frontline on the technical aspects of BSA (e.g., CTRs, monetary logs, etc.) in-bank and on-line. However, they are emphasizing that the frontline needs much, much more than that.

This webinar will go beyond the basics and provide actual cases of money laundering that have occurred at community banks, including one where a head teller recognized suspicious activity that involved actual terrorist funds. Develop your skills for identifying suspicious activity so that your bank is not used by money launderers for any purpose. Your diligence can stop them in their tracks!

HIGHLIGHTS

- The BSA exam guidelines require training on the three steps of money laundering, in order to better identify unusual transactions early on. These steps will be described using the case example of the terrorist-catching head teller!
- Appendix F of the BSA exam guidelines lists different types of suspicious activity, which come directly from SARs and actual laundering cases. The cases reviewed will be frontline job-specific.
- Identify the actions your bank should take if something unusual occurs. Regulators are looking for a formal process to report the incident to the BSA Officer. The manual will contain several examples of SAR Referral/Incident forms that your bank can use.

VALUABLE TRAINING CERTIFICATION! Upon request, each bank will be provided with a letter of certification stating that those participating have met the training requirements of The Bank Secrecy Act.

WHO SHOULD ATTEND?

This informative session is designed for head tellers, tellers, customer service representatives, new account personnel, BSA officers, training officers, compliance officers, and auditors.

PLEASE NOTE: Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webinar, your registration fee also includes **one internet connection** from a single computer terminal.

ABOUT THE PRESENTER – Ann Brode, Brode Consulting Services, Inc.

Ann Brode began her career in 1973 and has continued her service as a consultant to regional and community financial institutions through a wide range of areas including strategic planning, lending, deposits, marketing, training, compliance, and management. Ann is a well-respected presenter and has spoken to audiences across the country for over 20 years. She has presented sessions for numerous state associations and has taught at the School of Banking Administration at the University of Wisconsin as well as many other state banking schools. Ann is the author of *The Bank Deposit Documentation Manual for Front-Line Personnel*, published by Bankers Publishing Company, and is well represented in numerous industry publications.

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