

# Incident Response Program: Before & After a Data Breach

WEBINAR – ON-DEMAND WEB LINK & FREE CD ROM

**Tuesday, April 27, 2010**

3:00 pm – 4:30 pm Eastern

Incident response planning, recovery, and testing are receiving strong focus by regulators and banks. Management's goal is to minimize damage to the institution and its customers, through containment and restoration. How is management required to address unauthorized access or use of customer information? Learn the process banks should use to identify, manage, remediate, and test security incidents. Understand how to assess the nature and scope of the incident; how to identify what customer information has been accessed or misused; the importance of promptly notifying your primary federal regulator and appropriate law enforcement authorities; and filing a timely SAR. National and state data-breach laws that your bank must comply with will be outlined and a step-by-step roadmap to prepare an efficient incident response program will be provided.

## HIGHLIGHTS

- What is a data breach?
- Define unauthorized access to customer data
- When do I need to notify law enforcement or my customer of a data breach?
- Incident response program – what do the regulators want?
- Develop an incident response process
- Incident response testing and policy
- SAR's – when to file?
- Breach laws – How will they affect you?
- How do I preserve evidence during a data breach?
- How does a penetration test assess my incident response program?

## WHY SHOULD YOU PARTICIPATE?

This session is a cost-effective way to learn how to document and implement an incident response program and be prepared if a security incident occurs. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

## WHO SHOULD ATTEND?

This informative session is directed to bank presidents, directors, operations managers, IT personnel, Information Security Officers, and IT Committee members.

**PLEASE NOTE:** Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webinar, your registration fee also includes **one internet connection** from a single computer terminal.

## ABOUT THE PRESENTER – Dr. Kevin F. Streff, Secure Banking Solutions

Dr. Streff is the Director of the Center for Information Assurance at Dakota State, which has been recognized by both the National Security Agency and The Department of Homeland Security as a national center of academic excellence in information assurance. Dr. Streff has extensive knowledge of the financial services industry, including banking, insurance, and credit operations and speaks nationally on security issues and solutions relevant to small and medium-sized banks. He is the founder and managing partner of Secure Banking Solutions, a security consulting firm focused on improving security in community banks across the country. Dr. Streff is also President of InfraGard - South Dakota, a partnership program between Private Industry and the U.S. government (represented by the FBI).

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