



Training for the New Trainer

WEBINAR – ON-DEMAND WEB LINK & FREE CD ROM

Wednesday, April 7, 2010

3:00 pm – 4:30 pm Eastern

If you are responsible for training others at your bank, you have a vital role. The training may involve new employees, someone in a new position, or perhaps training subordinates or co-workers on a program or function that is new to the bank. Whether you have on-going training responsibilities or are developing a one-time course, this session will help you develop the skills necessary to be an effective trainer.

We will cover the basics of adult learning, presentation skills, and training styles and methods. Valuable tools and checklists will be provided that can be used immediately! Learn how to make training fun, while obtaining a high level of information retention.

HIGHLIGHTS

- Determining training needs
- Teaching the adult learner
- Training styles and methods
- Effective facilitation and presentation skills
- Dealing with the difficult participant
- Keeping it fun!

WHY SHOULD YOU PARTICIPATE?

This fast-paced session is a cost-effective way to enhance your overall training skills. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

WHO SHOULD ATTEND?

New trainers, training coordinators, head tellers, managers, supervisors, and HR personnel responsible for training will find this webinar informative and practical.

PLEASE NOTE: Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webinar, your registration fee also includes **one internet connection** from a single computer terminal.

ABOUT THE PRESENTER – Ann Brode, Brode Consulting Services, Inc.

Ann Brode began her career in 1973 and has continued her service as a consultant to regional and community financial institutions through a wide range of areas including strategic planning, lending, deposits, marketing, training, compliance, and management. Ann is a well-respected presenter and has spoken to audiences across the country for over 20 years. She has presented sessions for numerous state associations and has taught at the School of Banking Administration at the University of Wisconsin as well as many other state banking schools. Ann is the author of *The Bank Deposit Documentation Manual for Front-Line Personnel*, published by Bankers Publishing Company, and is well represented in numerous industry publications.

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