



BANK EXPO 2007

Finding Solutions That Fit

May 3, 2007 - Holiday Inn by the Bay - Portland

Sponsored by Maine Association of Community Banks

7:30-8:00 a.m.	<p align="center">COFFEE AND REGISTRATION ♦ <i>Coffee compliments of Power Pay</i> <i>Conference kits compliments of Mid-Maine Communications</i> <i>Conference pens compliments of Aegis</i></p>	Main Lobby
<p>CONCURRENT SESSIONS 8:00-8:55 a.m.</p>	<p>(1) RECORD RETENTION: KEEP, TOSS, SCAN OR FILM? <i>Terry Cook—King Information Systems</i> This session addresses best practices for retention of records, both printed and electronic. Retention schedules, Sarbanes-Oxley compliance, and common bank archiving mistakes will be the focus, with answers to common questions of “keep” or “scan.”</p> <p>(2) MICROSOFT UPDATE <i>Neal Wadhvani—Microsoft Corporation</i> An update on the latest product releases with focus on Vista, Office 2007 and Exchange 2007. Overview and demonstration of each.</p> <p>* (3) DEBIT CARD BREACHES: PROTECTING YOUR BANK <i>Vicky Lachance—TD Banknorth; Eric Corbett—Bangor Savings Bank; Peter Blanchard—Mass Bankers</i> Best practices for responding to a crisis like the TJX data breach. Making the decision to reissue or not. Payment Card Industry (PCI) data security standards—is your bank in compliance? How to ratchet down the spike in debit card losses of recent years. Choosing a third party vendor.</p> <p>(4) HR OFFICERS’ SERIES: AFFIRMATIVE ACTION—ARE YOU PREPARED FOR AN OFCCP AUDIT? <i>Deborah L. Gallant—D. Gallant Management Associates</i> A discussion of the new requirements to complete a statistical analysis of compensation on an annual basis to certify that self-analysis has been completed. Also a review of the OFCCP’s final rule on the collection and storage of EEO data for Internet applicants, and what truly constitutes a “Qualified Applicant.”</p>	<p>Connecticut Room</p> <p>Rhode Island Room</p> <p>New Hampshire Room</p> <p>Massachusetts Room</p>
9:00 -10:00 a.m.	<p align="center">CONTINENTAL BREAKFAST & EXHIBITS</p> <p align="center">Delegates who visit every exhibit booth before 3:15 p.m. may enter the Grand Prize Drawing to win a high definition TV, to be drawn at 3:30 p.m. You must be present to win.</p>	Casco Bay Exhibit Hall
<p>CONCURRENT SESSIONS 10:00–10:55 a.m.</p>	<p>* (5) E-MAIL SECURITY AND INSECURITY <i>Sari Greene—Sage Data Security</i> Managing e-mail is more than just making sure it is secure when it leaves your office. This session outlines why e-mail is insecure and what to look for in a secure e-mail vendor. It also addresses issues of retention and archiving in light of electronic discovery, the rule of litigation that allows subpoena of e-mails for use in litigation.</p> <p>* (6) ROBBERY MAINE STYLE <i>Kate Carney—Gorham Savings Bank; Detectives Todd Coons and Rich Vogel—Portland Police Dept.</i> Trends and concerns surrounding the spike in robberies in Maine over the last couple of years. Lessons learned before, during and after actual robberies. Taking care of victim witnesses.</p> <p>* (7) HOW GOOD IS YOUR PANDEMIC PLAN? (This session will be repeated at 11:00 a.m.) <i>Cory Hedman—Hannaford Brothers Company; Joe Sukaskas—Maine Public Utilities Commission; Don Ward—Maine Center for Disease Control</i> Protection and preparedness in the event of a major disaster. A look at how a pandemic could affect utility services, employment, vendors, and local services. Focus on testing and business continuity.</p> <p>(8) HR OFFICERS’ SERIES: EMPLOYMENT LAW UPDATE <i>Michael R. Poulin, Esq.—Skelton, Taintor & Abbott</i> What’s new in the labor law arena including the recent Maine Supreme Court decision that expands the scope of disability under the Maine Human Rights Act; federal court rulings on electronic discovery; and the relationship between Family Medical Leave and disability discrimination laws with regard to issues of disability, medical leave and recordkeeping. Time will be allowed for Q & A.</p>	<p>Connecticut Room</p> <p>Rhode Island Room</p> <p>New Hampshire Room</p> <p>Massachusetts Room</p>

**Attendees of these sessions will receive certificates of security training.*

<p>CONCURRENT SESSIONS 11:00-11:55 a.m.</p>	<p>(9) THE REGULATORS' VIEW (This session is repeated at 2:00 p.m.) <i>Examiners from FDIC, Federal Reserve, OCC and OTS</i> From the field examiner's perspective, what the regulators are looking for in disaster recovery plans, business continuity, branch and merchant capture, multi-factor authentication, DDA overdraft and other hot topics. Common mistakes, risk, guidance.</p> <p>*(10) COUNTERFEIT CHECKS AND OTHER INSTRUMENTS <i>Krista Shonk, Esq.—America's Community Bankers</i> Tips for minimizing losses from fraudulent cashiers checks, business checks, treasurers checks, money orders and other items. Scams to watch out for. The need for banks to provide customer education. Ways to achieve regulatory change to help banks minimize their exposure.</p> <p>*(11) HOW GOOD IS YOUR PANDEMIC PLAN? (A repeat of Session 7 at 10:00 a.m.)</p> <p>(12) HR OFFICERS' SERIES: MAKING GENERATIONS WORK <i>Mary Hewett—Norway Savings Bank</i> What makes the generations different and what common values help Traditionalists, Baby Boomers, and Generations X and Y to find common ground in the work place? This interactive session outlines techniques for understanding the different value systems and priorities to manage for success.</p>	<p>Connecticut</p> <p>Rhode Island</p> <p>New Hampshire</p> <p>Massachusetts</p>
<p>12:00-2:00 p.m.</p>	<p style="text-align: center;">LUNCHEON & EXHIBITS</p> <p style="text-align: center;">Buffet Luncheon Served 12:00-1:00 p.m. ♦ Drawing for Door Prizes—must be present to win. Luncheon sponsored in part by Mid-Maine Communications Dessert buffet sponsored by CBC Innovis</p>	<p>Casco Bay Exhibit Hall</p>
<p>CONCURRENT SESSIONS 2:00-2:55 p.m.</p>	<p>(13) THE REGULATORS' VIEW (This is a repeat of Session 9 at 11:00 a.m.)</p> <p>(14) COMMUNITY BANK TECHNOLOGY SURVEY <i>Cary Whaley—Independent Community Bankers of America</i> This session outlines trends in long-term technology decisions, core processing, technology spending, vendor selection, security and branch traffic identified in ICBA's 6th Annual Community Bank Technology Survey.</p> <p>*(15) BIOMETRICS <i>Doug Kozlay—Biometric Associates, Inc.</i> A look at fingerprint systems, public key implementation, self-authenticating smart cards and wireless authentication devices for secure access to computers, networks and facilities. Customer log-on devices; employee high security devices. Implications for identify theft. What's on the drawing board for biometrics.</p> <p>(16) HR OFFICERS' SERIES: TRENDS IN COMPENSATION <i>Don Tyler—Human Resource Partners LLC</i> Trends and practices in bank compensation with focus on internal equity, ranking of positions, market competitiveness, market surveys, broad banding, and putting together a salary structure.</p>	<p>Connecticut</p> <p>Rhode Island</p> <p>New Hampshire</p> <p>Massachusetts</p>
<p>3:00-3:30 p.m.</p>	<p style="text-align: center;">REFRESHMENTS & EXHIBITS ♦ Refreshments compliments of Travelers GRAND PRIZE DRAWING ♦ Grand Prize compliments of Acadia Auto Auctions, Inc.</p>	<p>Casco Bay Exhibit Hall</p>
<p>CONCURRENT SESSIONS 3:30-4:30 p.m.</p>	<p>*(17) IT GOVERNANCE AND COMPLIANCE <i>Joe Liguori—Liguori Consulting LLC, and Jerry Hughes—Lighthouse Computer Services, Inc.</i> This session first reviews CobiT, the comprehensive guide for adopting an IT governance and internal control framework that manages the risk of security gaps. A process for mapping CobiT to the FFIEC examination guidance will be outlined by the trainer who trained FDIC examiners in this area.</p> <p>(18) VENDOR MANAGEMENT PROGRAM <i>Peter J. Guffin, Esq., and Ryan S. Stinneford, Esq.—Pierce Atwood LLP</i> Regulatory expectations surrounding vendor management; vendor due diligence before the deal; strategies for negotiating the contract; key contract terms; and mechanisms for oversight of the vendor and its performance after the deal is signed, including the SAS 70 audit.</p> <p>(19) HR OFFICERS' SERIES: ROUND TABLE FOR HR OFFICERS <i>Richelle Wallace—Norway Savings; Lisa Erskine—Androscoggin Bank; Shelley Deane—Franklin Savings</i> A chance to pose your questions and ideas to other human resources professionals. Brief presentations from a panel of HR professionals followed by a chance for audience questions, comments and interaction on topics of your choice.</p>	<p>Connecticut</p> <p>Rhode Island</p> <p>Massachusetts</p>